

## RULES AND REGULATIONS OF THE MULTITEATR PROGRAM

determine the terms and conditions for the provision of services under the MultiTeatr Program and the rights and obligations of the Users

#### § 1 Definitions

Terms used in these Rules and Regulations shall have the meanings given below, unless the content of the Rules and Regulations clearly indicates a different meaning:

MyBenefit – MyBenefit Spółka z ograniczoną odpowiedzialnością with its registered seat in Wrocław, ul. Powstańców Śląskich 53-333, the owner of the MultiTeatr Program and the www.multiteatr.pl website, which is the issuer of MultiTeatr Vouchers.

MultiTeatr Program (MultiTeatr, Program) – a program under which MyBenefit offers the Employees of the Clients (the Users) admission to Performances based on the MultiTeatr GOLD Voucher and MultiTeatr SILVER Voucher, after exchanging the Voucher for a Ticket. The current offer of Performances available within the framework of the MultiTeatr Program is published at www.multiteatr.pl.

MultiTeatr Voucher (Voucher) – Voucher to the bearer issued by MyBenefit, being an identification instrument which entitles a User to enter a selected Performance, after the User exchanges it for a Ticket at the box office of a Partner/Theatre included in the Program or via the www.multiteatr.pl website. MultiTeatr Voucher can be exchanged for a Ticket only to a Performance available within the framework of the MultiTeatr Program, according to the up-to-date/current availability of seats.

MultiTeatr Ticket (MultiTeatr Ticket, Ticket) — an identification instrument which entitles one (1) person to enter—a selected Performance on a clearly specified date and time and take a seat in the audience assigned to it, obtained by the User as a result of using the MultiTeatr Voucher. The User, as a result of using the MultiTeatr Voucher at the box office of a selected Partner/Theatre, receives a ticket in paper form, and in the case of using the MultiTeatr Voucher via the www.multiteatr.pl website, receives a ticket in a PDF file as an attachment to a message sent to the e-mail address specified by the User. In order to receive a Ticket to the e-mail address the User must be able to open documents in this format (including having the right software on an electronic device).

User – a natural person holding a MultiTeatr Voucher who is entitled to use it.

Client – a business entity (natural person pursuing business activity, legal person or an organisational unit having no legal personality, which may acquire rights and incur liabilities on its own behalf), which/who made a purchase of MultiTeatr Vouchers.

Partner (Theatre) – an entity accepting MultiTeatr Vouchers and offering its services within the framework of the MultiTeatr Program, the use of which by the User is possible after using the MultiTeatr Voucher at the box office of a Partner or via www.multiteatr.pl

Establishment – the place of supply of services by the Partner, in which the Performance in a given date and time shall take place.

Performance – staging of a play in a theatre, a concert, or other cultural event organised by a Partner within a given Establishment at a given date and time. Within the framework of the MultiTeatr Program User are provided with



Tickets for most of the Performances of a given Partner, except, in particular, for theatre premieres, jubilee and guest events and concerts, and free of charge events.

MultiTeatr Voucher Expiry Date (Expiry Date) – a date by which (including the day of expiry) a MultiTeatr Voucher is valid and by which it can be used at box offices of Partners or via the www.multiteatr.pl website.

Rules and Regulations – these Rules and Regulations of the MultiTeatr Program, setting out the terms and conditions for the provision of services under the MultiTeatr Program and the rights and obligations of the Users, including in particular the rules for using MultiTeatr Vouchers and rules for using the www.multiteatr.pl website. The up-to-date Rules and Regulations are published at www.multiteatr.pl.

# Chapter 1

#### MultiTeatr Voucher

## § 2 General Principles

- 1. These Rules and Regulations shall apply to the process of acceptance of MultiTeatr Vouchers by Partners in their box offices and to the exchange Vouchers for Tickets via the www.multiteatr.pl website.
- 2. MultiTeatr Vouchers are bearer vouchers and have an Expiry Date.
- 3. MultiTeatr Vouchers expire after the Expiry Date.
- 4. MultiTeatr Vouchers may not be exchanged for money (cash), in whole or in part, and may not be returned to MyBenefit.
- 5. A purchaser of MultiTeatr Vouchers is not entitled to their further resale or other use, e.g. within the framework of the pursued business activity.
- 6. Users using MultiTeatr Vouchers agree to the terms and conditions hereof.
- 7. Before using a MultiTeatr Voucher the User is obliged to become acquainted with the Rules and Regulations of the MultiTeatr Program placed by MyBenefit at www.multiteatr.pl and the Terms of Use of the Establishment (the Rules and Regulations) placed by a Partner on its website.

### § 3 Terms of Use of MultiTeatr Vouchers

- 1. A MultiTeatr Voucher can be used only once, and after using it will automatically expire.
- 2. MultiTeatr Voucher allows you to exchange it for one (1) Ticket to the selected Performance at the box office of a Partner or via the www.multiteatr.pl website according to the current availability of seats. In the event of using the MultiTeatr Voucher via the www.multiteatr.pl website the User shall receive the Ticket electronically in PDF format to print it himself/herself, which has a barcode or QR Code, assigned to a specific spot, to a clearly specified Performance, on a particular date and time.
- 3. MultiTeatr Voucher shall cover 100% of the price of the Ticket for a Performance (there is no option to make an additional payment).