

THE TERMS OF USING THE BENEFITLUNCH COUPON

1. The BenefitLunch Coupon may be obtained only through Benefit Systems S.A. (therefore as "**Benefit Systems**").
2. The BenefitLunch Coupon is a paper voucher and bearer document entitling to a one-time use of the "lunch" service at the facilities of Benefit Systems partners (hereinafter referred to as "**Partners**") indicated for the Coupon at: <https://www.benefitsystems.pl/en/for-you/benefitlunch/>.
3. The BenefitLunch Coupon includes a barcode, individual number and expiry date printed on the form.
4. The services are available after **presenting and handing over the BenefitLunch Coupon** to the facility providing the service.
5. Users are only authorized to use the services available for the Coupon and listed on: <https://www.benefitsystems.pl/en/for-you/benefitlunch/> and therefore they should read the list of the available services/menus before using the service offered by a particular Partner. In order to ensure Users' satisfaction, Benefit Systems suggests contacting a Partner on the phone in advance to inquire about service availability.
6. Users may use the BenefitLunch Coupon on any working day - from Monday to Friday, during the hours in which the Partner offers its services.
7. Please see the notes on the Partner subpages presented at <https://www.benefitsystems.pl/en/for-you/benefitlunch/>.
8. If the "On call delivery" option is used, the BenefitLunch Coupon holder is required to provide the Coupon number, the company name and the delivery address while placing the order with the Partner.
9. After the expiry date, the BenefitLunch Coupon is invalid and cannot be replaced with a new one.
10. The User may submit a complaint to Benefit Systems with regard to the use of the Coupon or the order of Coupon. A complaint may be submitted in an electronic form and emailed to info@benefitlunch.pl or in writing, to the following address of Benefit Systems: Benefit Systems SA, Plac Europejski 2, 00-844 Warszawa, with a note "Complaint Coupon BenefitLunch." The complaint should include the User's name and surname, Coupon number, a description of the problem, and a request for a specific action to be taken by Benefit Systems (the User's request). Benefit Systems shall promptly, and not later than within 14 days from the receipt date of the complaint, resolve the complaint and inform the User about the outcome in a notification sent to the User's email or correspondence address, as indicated in the lodged complaint.
11. Benefit Systems S.A. is the administrator of personal data as part of the services based on the Regulations. Detailed information on the processing of personal data and your rights can be found in the [Privacy Policy](#).
12. It is prohibited to trade in the Coupons.
13. Benefit Systems reserves the right to amend these Terms of Use. Users will be notified of the content of the amended Terms of Use on: <https://www.benefitsystems.pl/en/for-you/benefitlunch/>. Amendments hereto shall enter into force 14 calendar days of the publication thereof.